

PROJECT GOVERNANCE

Your NetSuite Implementation Team

A strong go-live depends on two teams working as one. Your internal stakeholders and your consulting partner, bridged by a shared steering committee.

Your Organization

Internal Roles

Executive Sponsor
SETS DIRECTION

Owns the business case and clears roadblocks

Project Manager
RUNS THE PLAN

Coordinates internal resources & timeline

Core Team
BUILDS & VALIDATES

Subject-matter experts who design & test the solution

End Users
ADOPTS THE SYSTEM

Learn new workflows, give day-to-day feedback

Implementation Partner

Consulting Roles

Client Executive
SETS DIRECTION

Accountable for delivery outcomes

Project Manager
RUNS THE PLAN

Drives the consulting workstream

Functional & Technical Consultants
BUILDS & VALIDATES

Configure, integrate and customize NetSuite

Functional & Technical Consultants
ADOPTS THE SYSTEM

Train users and support the transition to go-live

Steering Committee
SHARED

Aligns priorities, resolves conflicts, approves scope

Every internal role has a mirrored partner on the consulting side. The steering committee is where the two teams meet.