

# TERILLIUM MANAGED SERVICES

for Oracle JD Edwards

## MORE THAN A HELPLINE - CREATING STRATEGIC PARTNERSHIPS WITH OUR CLIENTS.

Our team of highly experienced JDE consultants offers application, development, database, cloud hosting, and CNC JDE support services. This includes business process support, issue resolution, scaling up strategies, performance maintenance, training, and continuous improvement efforts.

## OUR JD EDWARDS MANAGED SERVICES PLAN GIVES YOUR INTERNAL TEAM THE JDE SUPPORT THEY NEED

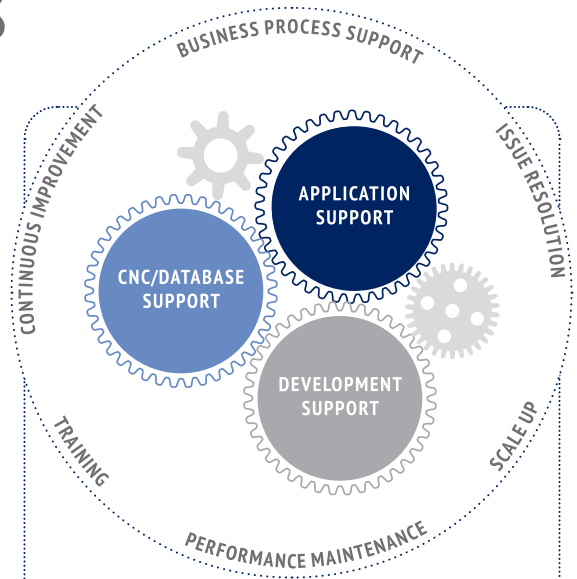
- ▶ JDE Senior Resources, with decades of experience to assist with business challenges
- ▶ Assistance with your ever-growing task list
- ▶ Offload routine tasks
- ▶ A responsive team to help relieve your team during vacations and to help provide continuous improvements to your systems and processes

## FLEXIBLE PLANS TO SUPPORT YOUR JDE NEEDS

- ▶ Monthly roll over hours, pay only for what is used
- ▶ Flexible contracts
- ▶ Bank hours for larger projects such as upgrades

**“Terillium JDE Support Services have allowed our internal JD Edwards team to spend more time on strategic business initiatives instead of daily support needs. Terillium has always been there when we needed them. They are just a phone call or email away.”**

–TONY HODGES  
IT MANAGER, AMNEAL PARMACEUTICALS



**24/7** emergency support available

**SUPPORT** Microsoft SQL, Oracle Database, IBM: C:Series

**HOSTING** private cloud, public cloud, hybrid cloud

**REQUESTS** answered by Senior Resources

### Terillium Managed Services

#### offers support for:

JD Edwards EnterpriseOne, JD Edwards World, ReportsNow, RF-SMART, Oracle ERP Cloud, NetSuite.

**Contact Us to Learn more**

